**Affinity Diagram**

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| Look and Feel of Interface | Navigation | Building Information | Staff Information | Desired Capabilities |
| Display SIUE colors, mascot, and emblem at top of every page (1) | Written directions using landmarks | See which classes meet in which room (3) | View a hierarchy of administration (1) | Slightly complex interface with more info. |
| Floor Plan with room numbers | Visual directions displaying arrows to destination | Teacher teaching the class | View instructor’s and staff Office Hours and Office  Information(3) | Multiple windows with less content |
| Simple floor diagram with color-coded scheme (3) | Emergency Exits be displayed on button press(1) | Department in charge of lab | Pictures of the staff | When viewing instructions have a visual as well as written instructions (2) |
| Display when the Engineering building opens and closes | View locations of water fountains and vending machines(1) | Lab department’s main office number | Brief description of instructor’s background and research (1) | View what’s in vending machines (1) |
| Cascading list of staff |  | Display if class is cancelled (1) | Department staff works in | View Engineering building hours (1) |
|  |  |  | View TA info. (1) |  |

Key:

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| Cluster Category |
| Observation Info(# of similar observations) |